

# **HIRING POLICY AND REGULATION FOR ARIQUS Rural RENTAL**

## **LENGTH OF STAYS**

SEASON	MINIMUM STAY
July and August	5 nights
Easter	4 nights
Christmas, New Year's Eve and long weekends	3 nights
During the rest of the year	2 nights

If you have any questions about dates, please consult us, as in some cases we apply exceptions.

## **CHECK-IN / CHECK-OUT TIMES**

We are usually flexible in arrival times and especially in departure times of the establishment in order to adapt as much as possible to our guests' needs.

Exceptionally (normally during July and August, where entries and departures are consecutively followed) we could may have to set the check-IN time from 3:00 p.m. and the check-OUT before 11:00 a.m..

In any case, it is necessary to inform and confirm the arrival and departure time with a minimum of 72 hours.

Key delivery takes place at your arrival to the establishment, personally, at check-IN time.

Once the arrival and departure details have been coordinated, and especially during the stay, the complex offers customer service and maintenance through the person in charge on site, Mr. Joan Aguilera, whose phone/WhatsApp is 618.31.12.07.

Guests must contact directly to this number for any incident or question during the stay.

## **CAPACITY AND OCCUPANCY**

Each property offers a capacity that in some cases can be expanded with extra beds.

**Mas Ferrer** Capacity 23 people (+4 extra beds) TOTAL 27 pax.

**Annex Mas Ferrer** Capacity 5 people (+1 extra bed) TOTAL 6 pax.

**Mas Ferrer +Annex** Capacity 28 people (+5 extra beds) TOTAL 33 pax.

**Cal Tià** Capacity 5 people WINTER – SUMMER 7 people (+1 extra bed)

**Cal Sastre** Capacity 7 people (+2 extra beds) TOTAL 9 pax.

Total WINTER capacity 40 people (+7 extra beds) TOTAL 47 pax.

Total SUMMER capacity 42 people (+3 extra beds) TOTAL 50 pax.

The rental of each property up to the maximum number of guests corresponding to each contracted capacity. In the case that the use of the facilities is required for more guests than the hosted, that is, for guests who stay during the day without and not overnight, these must be communicated while settling the contract and a complementary budget will be stipulated for each case.

### **COMMON ELEMENTS**

The ARIQUS Rural Set has a large outdoor space of 1.800 m<sup>2</sup> completely fenced with different common elements for the guests enjoyment:

POOL AND OUTDOOR SHOWER

PARASOLS AND LOUNGES

PETANQUE COURT

PING PONG TABLE

ELECTRIC VEHICLE CHARGERS

WASHING AND IRONING AREA

These elements, as well as the entire garden area, are for common use and shared among all the guests of the complex, whether or not from the same group.

The use of free parking is also shared.

### **BOOKING REQUIREMENTS**

To formalize a booking, and once availability is confirmed by ARIQUS Rural, it is necessary to sign the rental contract, as well as the first payment by bank transfer of a reservation amount.

This amount will depend on the property/s to be contracted and corresponds to 35% of the total rental amount.

Subsequently and 15 days before the arrival date, a second payment is requested by bank transfer in concept of the deposit, which amount will depend on the property/s to be rented.

200,-€ Cal Tià

500,-€ Mas Ferrer (150,-€ if it's only the Annex)

700,-€ ARIQUS Rural Set

The return of the deposit will be made within a period not exceeding 15 business days after departure, as long as there are no damages or extra cleaning expenses.

Finally, the payment of the remaining 65% of the total rent is requested in cash when keys are delivered on the day of arrival.

## **TOURIST TAX**

The tourist rental is subject to the payment of the tourist tax, which is currently 1 € per adult and night tenant.

This amount is not included in the rental price and must be paid at the time of handing over the keys.

## **SERVICES INCLUDED IN THE RENTAL PRICE**

The rental includes the guests' right to exclusive use of the rented property/s and the shared use of common spaces (in the case that the rental is not for the entire complex) and they have at their disposal:

- Bed linen and auxiliary blankets.
- Large, small and pool towels.
- Shampoo, bath gel and hair dryer.
- Hot water and electricity.
- Free WIFI.
- Appliances: fridges, freezers, coffee makers, kettles, toasters, microwaves, etc.
- Tableware, cutlery, glassware and kitchen utensils.
- Cleaning supplies, dishwashers, washing machines, irons and ironing boards.
- Indoor and outdoor furniture: tables, chairs, armchairs, parasols and sun loungers.
- Barbecues, paellas and paella pans with gas.

Thorough cleaning is carried out before guests enter.

## **OPTIONAL SERVICES NOT INCLUDED IN THE RENTAL PRICE**

- Extra beds (their price is 35 €/unit).
- Portable baby beds with bedding (their price is 10 €/unit).
- Installation of tents, which will have an extra assembly cost of €900 for the 130m<sup>2</sup> tent (8x16mtrs.) and €700 for the 70m<sup>2</sup> tent (8x&mtrs.).
- If additional conference tables and chairs are required for staying guests, they can be supplied at a rate of €8.00 per table (6 pax.) and €2.00 per chair (consult).
- Access for people not hosted in the residential complex is not included, they can stay during the day and not overnight with previous authorization at a rate of €12 per person and day.
- The use of parking / bicycle workshop is not included (request upon arrival if necessary).
- The right to charge electric vehicles is not included (request upon arrival if necessary).
- Lighting with external garlands is not included.
- Any type of projection and/or public address system is not included.
- Catering service not included.

## **CLEANLINESS, ORDER AND GOOD PRACTICES**

During the stay, cleaning is responsibility of the tenant.

In case that the house was returned in poor conditions of cleanliness or order, both exterior and interior, the additional cleaning fee expenses would be deducted from the deposit delivered at a rate of €20/Hour, prior justification.

1. Upon guest departure, kitchen utensils and household items (glasses, plates, cutlery, etc.), must remain inside the dishwashers, already washed or in operation, and pending to be collected by our cleaning service.
2. Upon departure, furniture and other belongings must be left in the situation in which they are found at the entrance.
3. Garbage must be removed, depositing it in the container left in the access road.
4. Vehicles must be parked inside the property, or use the additional parking, located in Cal Sastre, which is free. Vehicles cannot be parked outside the property, so as not to hinder the passage of agricultural vehicles.
5. Sound reproduction equipment cannot be carried, and (if applicable) you must use those provided by Mas Ferrer.  
Its use will be indicated to users by the maintenance manager, for which it will be essential to have a Spotify premium account.
6. There is a strict silence schedule in the outdoor areas from 10:00 p.m. to 09:00 a.m., so it's not allowed the use of any type of public address system, equipment or musical instrument outside the properties during these period.
7. The use of artificial confetti or pyrotechnics is not authorized throughout the venue.
8. Smoking is not allowed inside the homes, smoking is only allowed in outdoor areas.
9. Pets are welcome, always under the guests' liability, and must take charge of any damage that may be caused both inside and outside the residential complex.  
Animals are not allowed to bathe in the pool.

## **CANCELLATION POLICY FOR A CONFIRMED BOOKING (\*)**

- In a period never less than 60 days, the amount paid will be returned in full.
- Within a period of less than 40 days and more than 20 days, 50% of the total amount addressed Corresponding to 35 % of the booking will be returned.
- In case of cancellation of the booking with less than 20 days in advance, the client will not have the right to any refund from the property.

(\*) In case of requesting the cancellation of a booking, it must be notified in writing as far in advance as possible to the email: [info@ariqus.com](mailto:info@ariqus.com)